

## Questions and Answers

Question: One of our high school counselors asked why they are receiving reports with the same students listed multiple times.

Answer: The MiSSG Web portal for High School Counselors has the following student lists available:

- FAFSA Completion
- MCS Qualifying Students
- SAT Scores
- TIP Eligibility

If a Social Security number (SSN) is not associated with each student record, the student may appear as a duplicate and treated as a unique record. Counselors can see each of their students in MiSSG who have a SSN missing, and may update the student's SSN via the SAT record. Adding the student's SSN to their SAT record will help to consolidate each of the student's record.

Question: Can we still submit 3rd quarter TIP invoices?

Answer: Yes; On April 24<sup>th</sup>, we sent a message to institutions indicating that requests for reimbursements were now open within MiSSG--Institutions were asked to submit any students that were not previously included for reimbursements for 1<sup>st</sup>/2<sup>nd</sup>/3<sup>rd</sup> Quarter by **May 8**. We are now over the TIP appropriation, and a supplemental request to the legislature was approved; however, we want to make sure the supplemental amount will be enough to cover 4<sup>th</sup> Quarter payments plus remaining payments from prior quarters.

Question: When will the fact sheets for the various programs be updated for 2017-18?

Answer: Fact sheets will become available once the Governor signs the budget. This typically happens in June.

Question: Since there are no late payments for MCS; and, we're reviewing our payments Q1, Q2, and Q3 if we need to adjust upwards is that possible? (NOTE to George, can you also explain how to do this?)

Answer: A School User with MCS/MTG Admin 1 security rights may enter an adjustment that increases the amount for an existing MCS award. This may be accomplished through the *Payment History* link in the *Quick View* if the student's record is selected. Afterward, click the hyperlink to the term award you wish to adjust.

Question: Where can we obtain the Aid Administrator Security Access Form for the aid directors to complete?

Answer: The [2017-18 Aid Administrator Security Access Form](#) is available on our Web site.

As a reminder, beginning with the 2017-18 academic year, all Aid Administrator Access Forms must be typed, completed by the aid director, emailed by the aid director to [mistudentaid@michigan.gov](mailto:mistudentaid@michigan.gov), and returned by August 31, 2017.

Question: Is there going to be a High School Counselor Workshop?

Answer: The MI Student Aid Outreach team is currently working to redesign the annual High School Counselor Workshop (HSCW). Two new initiatives include a MI Student Aid Video Library which is expected to release the first set of videos August, 2017. These short videos will provide counselors with training when they want and where they want. The second initiative, MI College, MI Future, MI

Doorstep, a regional one-stop-shop where MI Student Aid will bring our services to students and their families, counselors/college access professionals, and college representatives. Services include, financial aid information, scholarship searching, on-site MiSSG training, and more! Additional details and locations will be available fall 2017.

Question: Does the state do any outreach to market the Fostering Futures Scholarship to students who may qualify?

Answer: Yes. Our Fostering Futures Scholarship Coordinator works collaboratively with the Michigan Department of Health and Human Services (MDHHS) and a number of organizations serving students who have experienced foster care. Regional trainings are offered to child welfare employees and educators. Additionally, each year our office notifies current FAFSA filers who reported “Yes” to question 53: *Were in foster care at any time since you turned age 13, even if you are no longer in foster care as of today.* Students who answer “Yes” are sent an email with a list of resources they may qualify for.

Question: What is the priority consideration FAFSA deadline for MTG for the 2017-18?

Answer: For 2017-18, the priority consideration deadline for MTG remains at June 30. There is proposed legislation to move that date starting with the 2018-19 year. If the date is changed, we will notify aid administrators.

Question: We have a couple students who were accidentally over-awarded and we have since reduced their TIP award. Do these reductions have to be entered manually on your end or is there a way for us to reduce the award in MiSSG?

Answer: A School User with TIP Admin 1 security rights may enter an adjustment that decreases the amount for an existing TIP reimbursement. This may be accomplished through the *Payment History* link in the *Quick View* if the student’s record is selected. Afterward, click the hyperlink to the term reimbursement you wish to adjust.

Question: Some students are given TIP eligibility extensions. Is that information available in MiSSG?

Answer: Students that are given TIP eligibility extensions will show as eligible within MiSSG. The override that was performed in our office will not be visible to aid administrators. If you have questions on a student’s record, please contact our office.

Question: Can you clarify the policy of actual tuition and fee charges when monitoring other gift aid for 2017-18 based on the use of prior year budgets to accommodate early FAFSA? What charges can be used in our calculation?

Answer: This is reviewed on pages 8 and 9 within our [State Programs Procedures Manual](#).

Question: Is there a way to make late adjustment to MCS awards in MiSSG, such as when a student has a backdated withdraw and is no longer eligible? Or do we just have to contact the SSG-to manually reduce them?

Answer: A School User with MCS/MTG Admin 1 security rights may enter an adjustment that decreases the amount for an existing MCS award. This may be accomplished through the *Payment History* link in the *Quick View* if the student’s record is selected. Afterward, click the hyperlink to the term award you wish to adjust.

Question: Can you please talk a bit more about the monitoring of GPA/SAP for MCS for 2017-18? How do we report this information to you? When do we report it?

Answer: This is reviewed on page 14 within our State Programs Procedures Manual.

Question: With the new update in the 2016-17 manual that TIP no longer covers repeated classes if received a C already, are we required to now go back and review all of the TIP students for the 2016-17 school year and look at all of their classes?

Answer: This is not a new policy; however, since clarification has recently been provided on this we will not require that institutions go back and look at past classes. Pages 27 and 28 of our State Programs Procedures Manual review what TIP covers.

Question: For 2017-18, are all States "blind" to the list of schools the student selects on the FAFSA as the Colleges and Universities are? Is the State requesting students to go to the Student Portal to select their school of choice?

Answer: This decision has been overturned by the United States Department of Education. The State of Michigan will receive college code information and will award the first institution listed on the FAFSA. If the student decides to attend another institution, the student can be transferred by 1) calling 1-888-447-2687 and indicating their college selection, 2) Transferring institution by logging into the MiSSG student portal, or 3) an aid administrator can contact our office to request a transfer.

Question: Can you explain what "self-certification" is for Tip eligibility and what a student must do to complete this requirement?

Answer: Self-certification is a term used for completing the TIP application. A student must complete the TIP application by August 31 of the academic year in which the student graduates from high school or its recognized equivalent. They can complete the application by contacting our office and completing over the phone at 1-888-447-2687 or by logging into the MiSSG student portal and completing online.